



CONFLUXCENTER

COURSE FOR POLITICAL ADVISERS:

*How to Manage the Political Dimension
in Conflict Resolution & Peacekeeping*

VIRTUAL TRAINING COURSE **PROGRAM**

10 — 14 October 2022

Conflux Center for Intercultural Dialogue and Mediation

Speakers & Organizers

Senior Mentor:

Ambassador Miloš Strugar
UN Senior Mediation Adviser

Facilitators & Lecturers:

Issaka K. Souaré, PhD
Senior Mediation Adviser

Milena Dragičević-Šešić, PhD
*Professor Emerita, University of Arts
in Belgrade, UNESCO Chair*

Ambassador Kishan S. Rana
Professor Emeritus DiploFoundation

Ambassador Amr Aljowaily
*Visiting Faculty Member at UNITAR's
Multilateral Diplomacy Program*

Renata Avila
*CEO Open Knowledge Foundation,
International Human Rights Lawyer,
Co-Founder - Alliance for Inclusive Algorithms*

Andrea Tenenti
UN Interim Force in Lebanon (UNIFIL)

Guest Speakers:

TBA

Course Director:

Emilija Marić
Conflux Center

Project Officers:

Mina Strugar
Conflux Center



About the Course

Overall Goal

The objective of the course is to train political advisers serving in peacekeeping operations, political and peacebuilding missions by enhancing their specific knowledge and skills, and enabling them to develop a deeper understanding of ways to manage the political dimension in a conflict or post-conflict environment.

The course will cover two complementary aspects – operational activities in conflict prevention, management and resolution (mediation, facilitation, negotiation, provision of advice, building rapport and network management, internal and external coordination and cooperation, engaging non-state armed groups and unarmed actors...), as well as conventional diplomatic activities (political reporting, speech writing, public speaking, designing political strategy, liaison with governments...)

Particular attention will be paid to bringing the aspect of culture into political analysis, strategies and activities, with a view to enhancing the necessary skills to establish and maintain an effective intercultural and interreligious dialogue.

Special focus will be placed on the influence of information and communication technologies on the scope of work of political advisers, including opportunities and risks (cyber diplomacy, conflict analysis, use of social media, cyber security...).

The course will also address the role and required skills of political advisers related to public diplomacy, communications with the media, as well as information and reputation management.

Learning Objectives

By the end of the course, participants will be able to:

- Apply acquired skills and tools in research, conflict analysis and policy planning;
- Design political strategies to build alliances and create political leverage;
- Monitor, analyze and interpret political developments and events by using relevant skills and techniques;
- Use specific skills to build rapport, create and maintain network of contacts and liaise and coordinate with internal and external counterparts;
- Apply a range of skills, techniques and good practices in political dialogue, negotiation, facilitation and mediation, and use various modalities for greater inclusion of women;
- Identify risks and opportunities of information and communication technologies;
- Apply public speaking, presentation, speechwriting, and reporting techniques, – including preparation, structure, and delivery;
- Provide pertinent advice, offer new ideas and innovative solutions to change the underlying conflict dynamics;
- Identify personal strengths and weaknesses as political advisers;
- Deal with moral and political dilemmas which may arise in conflict management and resolution.



Course Details

Target Audience

The course program is designed for mid and senior level political affairs, civil affairs and other civilian, military and police officers serving in peacekeeping operations, political and peacebuilding missions (UN, AU, EU, OSCE etc.), as well as diplomats and those working in public sector, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The course is balanced between the operational and tactical level, and most of the conflict management tools are catered to the field work.

Content and Structure

The virtual course will take place over a period of five days, from **10 – 14 October 2022** via the **online platform Zoom**. The training will consist of lectures and facilitated discussions by senior experts and practitioners in the field, and the activities are devised to be highly interactive through discussions, Q&A sessions, group work, role-play and hands-on exercises and assignments. A virtual space will be provided for group discussions and best practices and experience sharing among the participants under the guidance of the senior mentor.

Upon completion of the course, certificates of participation will be issued in PDF, and a hard copy can be sent via post upon request.

Technical Requirements:

In order to join the virtual training, all attendees should have access to the internet and a personal computer (laptop), with an operational camera and microphone (external or internal). A stable internet connection is essential in order to minimize the chances of stutter or disconnection. It is advisable that the participants download the Zoom application (free of charge). It is also possible to join a meeting directly from a web browser, but the meeting experience and available features are limited. The participants will receive all necessary information in the joining instructions prior to the start of the course.

Course Program

DAY 1

10 October 2022

08:30 – 08:45

*Opening & Introduction
Agenda & Program of Work*

08:45 – 09:00

*Tour de Table
& Expectations*

09:00 – 10:00

SESSION 1:

*“Role & Core Functions of
Political Advisers”*

MILOŠ STRUGAR

10:00 – 10:15

COFFEE BREAK

10:15 – 11:00

SESSION 2:

*“Conflict Prevention —
Framework & Approaches”*

ISSAKA K. SOUARE

11:00 – 11:15

COFFEE BREAK

11:15 – 12:00

SESSION 3:

*“Intractable Conflicts —
Identity, Ethnic, Religious
Conflicts”*

MILOŠ STRUGAR

12:00 – 13:00

LUNCH BREAK

13:00 – 14:00

SESSION 4:

*“Political Analysis —
Tools, Skills & Techniques”
— Including Case Studies*

MILOŠ STRUGAR

14:00 – 14:15

COFFEE BREAK

14:15 – 16:00

EXERCISE 1:

*“Political Analysis”
— Work in groups using a
fictitious scenario*

DAY 2

11 October 2022

09:00 – 10:00

EXERCISE 1 CONTD.:

Presenting group work

10:00 – 10:15

COFFEE BREAK

10:15 – 11:00

SESSION 5:

*“Providing Political Advice
— What Constitutes Good
Advice?”*

KISHAN S. RANA

11:00 – 11:30

EXERCISE 2:

*“Providing Political Advice I”
— Work in groups using a real
case scenario*

11:30 – 12:00

EXERCISE 3:

*“Providing Political Advice II”
— Work in groups using a real
case scenario*

12:00 – 13:00

LUNCH BREAK

13:00 – 13:45

GUEST SPEAKER:

“In My Experience...”

TBA

13:45 – 14:00

COFFEE BREAK

14:00 – 15:00

SESSION 6:

*“Designing a Political Strategy
— Creating Alliances &
Political Leverage”*

MILOŠ STRUGAR

15:00 – 16:00

EXERCISE 4:

*“Designing a Political
Strategy” — Work in groups
using a fictitious scenario*

DAY 3

12 October 2022

09:00 – 10:00

EXERCISE 4 CONTD.:

*Role-play using a fictitious
scenario*

10:00 – 10:15

COFFEE BREAK

SESSION 7:

10:15 – 11:00

*“Principles of Effective Writing
— Guidelines for Clear &
Concise Writing”*

AMR ALJOWAILY

11:00 – 11:15

COFFEE BREAK

11:15 – 12:00

SESSION 8:

*“Political Dialogue —
Creating Narratives, Crafting
Messages, Writing Briefing
Notes, Talking Points &
Records”*

MILOŠ STRUGAR

12:00 – 13:00

LUNCH BREAK

13:00 – 13:45

SESSION 9:

*“Negotiation Process,
Approaches,
BATNA & ZOPA”*

MILOŠ STRUGAR

13:45 – 14:00

COFFEE BREAK

14:00 – 14:45

SESSION 10:

*“Negotiation —
Skills, & Techniques, Culture-
Based Negotiation Styles
& Approaches, Barriers, &
Communication Skills”*

MILOŠ STRUGAR

14:45 – 16:00

EXERCISE 5:

*“Applying Negotiation Skills &
Techniques”
— Work in groups using a
fictitious scenario*

Course Program

DAY 4

13 October 2022

09:00 – 11:00
EXERCISE 5 CONTD.:

Role-play using a fictitious scenario

11:00 – 11:15
COFFEE BREAK

11:15 – 12:00
SESSION 11:

“Intercultural Dialogue in Conflict Management & Resolution”

MILENA DRAGIĆEVIĆ ŠEŠIĆ

12:00 – 13:00
LUNCH BREAK

13:00 – 13:45
SESSION 12:

“Designing Mediation Process — Whom to Include in Mediation Process, & How”

ISSAKA K. SOUARÉ

13:45 – 14:00
COFFEE BREAK

14:00 – 14:45
SESSION 13:

“Mediation — Skills & Techniques”

MILOŠ STRUGAR

14:45 – 15:00
EXERCISE 6:

“Reframing” — Work in groups using a fictitious scenario

15:00 – 16:00
EXERCISE 7:

“Applying Mediation Skills & Techniques” — Work in groups using a fictitious scenario

DAY 5

14 October 2022

09:00 – 11:00
EXERCISE 7 CONTD.:

Role-play using a fictitious scenario

11:00 – 11:15
COFFEE BREAK

11:15 – 12:00
SESSION 14:

“Writing Speeches — Messaging, Language & Style”

AMR ALJOWAILY

12:00 – 13:00
LUNCH BREAK

13:00 – 13:45
SESSION 15:

“Public Speaking — Press Conferences, Interviews & Relations with the Media”

ANDREA TENENTI

13:45 – 14:00
COFFEE BREAK

14:00 – 14:45
SESSION 16:

“Influences of Media, Information & Communication Technology & Artificial Intelligence on the Work of Political Advisers — Cyber Diplomacy & Cyber Security”

RENATA AVILA

14:45 – 15:00
COFFEE BREAK

15:00 – 16:00
CASE STUDIES:

“How to Address Political, Legal, & Moral Dilemmas in the Work of Political Advisers”

MILOŠ STRUGAR

16:00 – 16:15

Coffee Break & Evaluation

16:15

Course Wrap-Up & Q&A with Senior Mentor

Additional Information

Registration:

Registration is open until **7 October 2022** and can be done via the following link:

<https://www.confluxcenter.org/events/application-form/>

Upon online registration, participants will receive an invoice, pre-course video, audio and reading materials, as well as information on how to use Zoom. The pre-course materials will also be available on Conflux Center's website. Instructions on how to use Zoom will also be presented during the introductory session of the course.

COURSE FEE:

1,000 EUR (1,250 USD)

Conflux Center alumni are eligible for a 20% discount.

Partial subsidy could be available at a later stage. Those interested in a partial subsidy should send their CV and a motivation letter not later than **16 September 2022** to office@confluxcenter.org.

Conflux Center will not provide refunds for customers who face technical issues beyond its direct control. It is recommended that all prospective participants test Zoom for free at [Zoom.us](https://zoom.us) prior to confirming their payment.

- The participants should be relieved of their regular work duties for the duration of the course.
- The course is conducted in English and translation is not provided.
- All specified times are in accordance with CEST (Central European Summer Time) / UTC+2 (Coordinated Universal Time) time zone.
- We reserve the right to modify the course program at any time.

For further details about the course, please contact us at:

office@confluxcenter.org or **+381 63 130 89 97**



