



CONFLUXCENTER

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# VIRTUAL COURSE CATALOGUE 2022



# CONFLUX CENTER VIRTUAL COURSES 2022

25 – 28  
JANUARY  
2022

## **TECHNOLOGIES AND DIGITAL TOOLS FOR PEACEKEEPING AND POLITICAL MISSIONS:**

DATA, RESEARCH, ANALYSIS, & COMMUNICATION

The course aims to develop a deeper understanding of the digital ecosystem, focusing on both the opportunities and risks associated with using new technologies in conflict settings. Particular attention will be paid to acquiring digital literacy skills and understanding the concepts related to human rights in the digital space, cyber security, and the connection between geopolitics and technologies. A special focus will be placed on the practical tools and skills that can be used for more effective research, analysis and communication, including social media analysis, and community outreach and engagement. The course will also address collecting, protecting and using data in conflict resolution and peacekeeping. In addition, it will address the necessary skills and techniques for online negotiation and mediation.

COURSE FEE:  
850 EUR (1,000 USD)

22 – 25  
FEBRUARY  
2022

## **CONFLICT RESOLUTION AND MEDIATION:**

TOOLS, SKILLS, AND TECHNIQUES

The aim of the course is to enhance specific knowledge in conflict analysis, mediation strategy and process design, as well as mediation skills of the participants which can be successfully applied in emerging and ongoing crisis situations. The training consists of contributions by senior experts and practitioners in this field, facilitated discussions, case studies, simulation and role-play exercises. The program is designed for senior and mid-level civilian, military and police staff of international organizations (UN, EU, OSCE, AU etc.), governments, non-governmental organizations and academic institutions.

COURSE FEE:  
900 EUR (1,150 USD)

8 – 11  
MARCH  
2022

## **LOCAL AND INTERCOMMUNAL CONFLICT RESOLUTION AND MEDIATION:**

TOOLS, SKILLS, AND TECHNIQUES

The aim of the course is to train civil affairs, political affairs and other officers serving in peacekeeping operations, political and peacebuilding missions by enhancing their specific knowledge and skills, and enabling them to develop a deeper understanding of ways to prevent, mitigate and resolve local conflicts. The course program is designed for mid and senior level civil affairs, political affairs and other officers serving in various units and offices, within field and peacekeeping operations, as well as those working in governments, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The course is balanced between the operational and tactical level, and most of the conflict management tools are catered to the tactical level field work.

COURSE FEE:  
900 EUR (1,150 USD)



# CONFLUX CENTER VIRTUAL COURSES 2022

16 – 17  
MARCH  
2022

## **GENDER MAINSTREAMING IN MEDIATION**

The objective of the course is to train civilian, military and police officers serving in peace operations, expand their specific knowledge on gender issues with the view to applying gender perspective in mediation processes, to deepen their understanding of the role women could play in conflict prevention and conflict resolution, and enhance specific skills in gender-sensitive conflict analysis and mediation process design. The course program is designed for mid and senior level civil affairs, political affairs and other civilian, military and police officers working in field and peacekeeping operations, as well as those working in public sector, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The program is balanced between the operational and tactical level.

COURSE FEE:  
450 EUR (550 USD)

4 – 7  
APRIL  
2022

## **POLITICAL NEGOTIATION THEORY AND PRACTICE: STYLES, SKILLS, AND TECHNIQUES**

This course will cover negotiation theories and practices in addressing conflicts, with a special focus on new trends and actors in international affairs. Both interest-based and value-based conflicts will be addressed through the lens of cross-culture negotiations and identity issues. Developing negotiation skills will be our primary goal, hence simulation and roleplay exercises based on real case scenarios will comprise more than fifty percent of the content. The course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions.

COURSE FEE:  
900 EUR (1,150 USD)

9 – 13  
MAY  
2022

## **COURSE FOR POLITICAL ADVISERS: HOW TO MANAGE THE POLITICAL DIMENSION IN CONFLICT RESOLUTION AND PEACEKEEPING**

The overall objective of the course is to train political advisers and political affairs officers serving in peacekeeping operations, political and peacebuilding missions by enhancing their specific knowledge and skills, and enabling them to develop a deeper understanding of ways to manage the political dimension in a conflict or post-conflict environment. The course program is designed for mid and senior level political advisers and political affairs officers working in international organizations headquarters and field operations, and those working in governments, non-governmental organizations, academic institutions, or preparing to serve in peace operations and in diplomatic service.

COURSE FEE:  
1,000 EUR (1,250 USD)



# CONFLUX CENTER VIRTUAL COURSES 2022

23 – 27  
MAY  
2022

## **RESOLUTION OF CROSS-CULTURAL CONFLICT THROUGH NEGOTIATION, FACILITATION AND MEDIATION**

HOW TO MANAGE THE CULTURAL DIMENSION IN CONFLICT RESOLUTION

*The course is organized in partnership with the China Foreign Affairs University (Beijing) and University of Arts Belgrade.*

The principle objective of this course is to investigate and underscore the role of culture in mediation, conflict prevention, management and resolution. Particular attention will be given to the mechanisms of understanding cultural differences and to finding common ground as an essential tool for a meaningful political dialogue, negotiations and mediation. The senior mentors and facilitators will present a number of case studies and share personal experiences in intercultural dialogue to enrich the knowledge and enhance the practical skills of the participants. A significant part of the course will also be devoted to simulation and roleplay exercises using relevant real case scenarios. The course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions.

The participants will also have an opportunity to attend the international webinar on this topic, organized jointly by University of Arts Belgrade, China Foreign Affairs University and Conflux Center, a day before the beginning of the course. The webinar will bring together renowned academics, practitioners and decisionmakers to present views and exchange insights on the role of culture and intercultural dialogue in mediation and conflict prevention and resolution.

COURSE FEE:  
1,200 EUR (1,500 USD)

7 – 10  
JUNE  
2022

## **TECHNOLOGIES AND DIGITAL TOOLS FOR PEACEKEEPING AND POLITICAL MISSIONS:**

DATA, RESEARCH, ANALYSIS, & COMMUNICATION

The course aims to develop a deeper understanding of the digital ecosystem, focusing on both the opportunities and risks associated with using new technologies in conflict settings. Particular attention will be paid to acquiring digital literacy skills and understanding the concepts related to human rights in the digital space, cyber security, and the connection between geopolitics and technologies. A special focus will be placed on the practical tools and skills that can be used for more effective research, analysis and communication, including social media analysis, and community outreach and engagement. The course will also address collecting, protecting and using data in conflict resolution and peacekeeping. In addition, it will address the necessary skills and techniques for online negotiation and mediation.

COURSE FEE:  
850 EUR (1,000 USD)



# CONFLUX CENTER VIRTUAL COURSES 2022

21 – 24  
JUNE  
2022

## **SPEECHWRITING AND PUBLIC SPEAKING SKILLS FOR MULTILATERAL DIPLOMACY:**

CASES AND INSIGHTS FROM THE UNITED NATIONS

*The course is organized in partnership with the Division for Multilateral Diplomacy of the United Nations Institute for Training and Research (UNITAR).*

The course aims at strengthening the individual capacity of growth-oriented professionals working in a multilateral diplomatic environment in high-level roles requiring pivotal skills in public speaking and speechwriting. Specifically, this course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organisations (AU, OSCE, EU, etc.), non-governmental organisations, and academic institutions. The training will consist of lectures and facilitated discussions by senior experts and practitioners in the field, as well as simulation exercises, role play and case studies, which will comprise a significant portion of the course. The course will also focus on practical exercises using audio and video media.

COURSE FEE:  
1,000 EUR (1,250 USD)

13 – 16  
SEPTEMBER  
2022

## **LOCAL AND INTERCOMMUNAL CONFLICT RESOLUTION AND MEDIATION:**

TOOLS, SKILLS, AND TECHNIQUES

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COURSE FEE:  
900 EUR (1,150 USD)



# CONFLUX CENTER VIRTUAL COURSES 2022

26 – 29  
SEPTEMBER  
2022

## **POLITICAL NEGOTIATION THEORY AND PRACTICE:**

STYLES, SKILLS, AND TECHNIQUES

This course will cover negotiation theories and practices in addressing conflicts, with a special focus on new trends and actors in international affairs. Both interest-based and value-based conflicts will be addressed through the lens of cross-culture negotiations and identity issues. Developing negotiation skills will be our primary goal, hence simulation and roleplay exercises based on real case scenarios will comprise more than fifty percent of the content. The course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions.

COURSE FEE:

900 EUR (1,150 USD)

10 – 14  
OCTOBER  
2022

## **COURSE FOR POLITICAL ADVISERS:**

HOW TO MANAGE THE POLITICAL DIMENSION IN CONFLICT RESOLUTION AND  
PEACEKEEPING

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COURSE FEE:

1,000 EUR (1,250 USD)

1 – 4  
NOVEMBER  
2022

## **CONFLICT RESOLUTION AND MEDIATION:**

TOOLS, SKILLS, AND TECHNIQUES

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COURSE FEE:

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# CONFLUX CENTER VIRTUAL COURSES 2022

10 – 11  
NOVEMBER  
2022

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COURSE FEE:  
450 EUR (550 USD)

28 NOVEMBER  
– 2 DECEMBER  
2022

## RESOLUTION OF CROSS-CULTURAL CONFLICT THROUGH NEGOTIATION, FACILITATION AND MEDIATION

HOW TO MANAGE THE CULTURAL DIMENSION IN CONFLICT RESOLUTION

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COURSE FEE:  
1,200 EUR (1,500 USD)



# CONFLUX CENTER VIRTUAL COURSES 2022

6 – 9  
DECEMBER  
2022

## **SPEECHWRITING AND PUBLIC SPEAKING SKILLS FOR MULTILATERAL DIPLOMACY:**

CASES AND INSIGHTS FROM THE UNITED NATIONS

*The course is organized in partnership with the Division for Multilateral Diplomacy of the United Nations Institute for Training and Research (UNITAR).*

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COURSE FEE:  
1,000 EUR (1,250 USD)





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## ADDITIONAL NOTES:

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- The **GENDER MAINSTREAMING IN MEDIATION** courses are complementary with the following:
  - **POLITICAL NEGOTIATION THEORY AND PRACTICE**
  - **CONFLICT RESOLUTION AND MEDIATION**
  - **LOCAL AND INTERCOMMUNAL CONFLICT RESOLUTION AND MEDIATION**

The package fee for combining any of these courses with **GENDER MAINSTREAMING IN MEDIATION** is: 1,200 EUR (1,500 USD).

- UN volunteers are eligible for a discount.
- For more information and course programs, please visit our [website](https://www.confluxcenter.org).





OFFICE@CONFLUXCENTER.ORG

+381 (0) 63 13 08 997

NJEGOŠEVA 92, BELGRADE, SERBIA

**WWW.CONFLUXCENTER.ORG**