



**Virtual Course**  
**"MEDIATION OF LOCAL AND INTERCOMMUNAL CONFLICTS"**



17th to 20th Nov 2020

#	Time/Date	09:30-10:00	10:00-10:45	11:00 - 12:00	12:15 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 15:30	15:30 - 16:00	16:00
1.	17 Nov	Course and Zoom platform introduction	<b>Session 1:</b> Defining and understanding local and intercommunal conflicts (Miloš Strugar)	<b>Session 2:</b> Essence of mediation (Miloš Strugar)	<b>Session 3:</b> Role of the mediator (UN DPPA MSU)	Lunch break	<b>Session 4:</b> Local and intercommunal conflict analysis - tools and skills (Miloš Strugar)	<b>Session 5:</b> Digital technologies for local and intercommunal conflict analysis (Emilija Marić)	<b>Session 6:</b> Local and intercommunal conflict analysis (case study Lou Nuer - Murle)	Wrap-up and distributing an assignment for the following day - Applying local and intercommunal conflict analysis tools and skills (case study <b>Dogon - Fulani</b> conflict)
<b>Time</b>		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 16:00	16:00		
2.	18 Nov	Reflections on the previous day	<b>Session 7:</b> Applying local and intercommunal conflict analysis tools and skills in the mediation context (exercise using a real case scenario)	<b>Session 8:</b> "Intercultural dialogue in conflict management and resolution", <b>Guest speaker:</b> Professor Milena Dragičević Šešić, PhD	Lunch break	<b>Session 9:</b> How to determine when a local and intercommunal conflict is ripe for mediation? (Miloš Strugar)	<b>Session 10:</b> Developing a mediation strategy and process design (UN DPPA MSU)			Wrap-up and distributing an assignment for the following day - Developing a mediation process design
<b>Time</b>		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:30	14:45 - 16:00	16:00		
3.	19 Nov	Reflections on the previous day	<b>Session 11:</b> Developing a mediation process design (role play using a real case scenario)	<b>Session 12:</b> Taking mediation online: Reflections from practice <b>Guest speaker:</b> Florence Mandelik	Lunch break	<b>Session 13:</b> Talking to non-state armed actors (Miloš Strugar)	<b>Session 14:</b> A case study ISIL/Daesh	<b>Session 15:</b> Mediation skills (UN DPPA MSU)		Wrap-up and distributing an assignment for the following day - Applying mediation skills
<b>Time</b>		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 15:45	16:00 - 16:45	16:45 - 17:00	
4.	20 Nov	Reflections on the previous day	<b>Session 16:</b> Applying mediation skills (role play using a real case scenario)	<b>Session 17:</b> Influence of information and digital technologies on contemporary local and intercommunal conflict and mediation <b>Guest speaker:</b> Vladimir Radunovic	Lunch break	<b>Session 18:</b> Public communications and community outreach in the mediation context (Miloš Strugar)	<b>Session 19:</b> Experience from the field: <b>Central African Republic</b> (Jonathan Lorrillard)	<b>Session 20:</b> Case studies and problem solving exercise		Course evaluation and closing

**Course director:** Mr. Goran Topalovic, Conflux center

**Senior Mentors:** Mr. Milos Strugar, UN Senior Mediation Adviser  
Representative of the UN DPPA Mediation Support Unit (MSU)

**Guest speakers:** Professor Milena Dragičević Šešić, PhD, UNESCO Chair in cultural policy and management, University of Arts, Belgrade  
Ms. Florence Mandelik, Head of Operational Support, Norwegian Centre for Conflict Resolution - NOREF  
Mr. Vladimir Radunovic, Director Cybersecurity and E-diplomacy Programmes, DiploFoundation  
Mr. Jonathan Lorrillard, MINUSMA

**Project officers:** Ms. Visnja Jovancevic, Conflux center  
Ms. Mina Strugar, Conflux center  
Ms. Emilija Maric, Conflux center

**Notes:**

- \* Conflux Center reserves the right to modify the course program and dates at any time
- \*\* Group exercise work will take place on the Zoom platform at any time the group may choose between 16:00 and 18:00

	Admin
	Lecture
	Scenario based exercise, role play and case study
	Guest speaker

\*\*\* The course timing is in accordance to current CET (Central European Time). CET is one of the well-known names of UTC+1 time zone which is 1h. ahead of UTC (Coordinated Universal Time). The time offset from UTC can be written as +01:00.