



CONFLUX CENTER VIRTUAL COURSES 2021

18-23
JANUARY
2021

HARNESSING THE POWER OF CULTURE IN CONFLICT PREVENTION, MANAGEMENT AND RESOLUTION

The course is organized in partnership with the China Foreign Affairs University (Beijing) and University of Arts Belgrade.

The principle objective of this course is to investigate and underscore the role of culture in mediation, conflict prevention, management and resolution. Particular attention will be given to the mechanisms of understanding cultural differences and to finding common ground as an essential tool for a meaningful political dialogue, negotiations and mediation. The senior mentors and facilitators will present a number of case studies and share personal experiences in intercultural dialogue to enrich the knowledge and enhance the practical skills of the participants. A significant part of the course will also be devoted to simulation and roleplay exercises using relevant real case scenarios. The course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions.

The participants will also have an opportunity to attend the international conference on this topic, organized jointly by University of Arts Belgrade, China Foreign Affairs University and Conflux Center, a day before the beginning of the course. The conference will bring together renowned academics, practitioners and decisionmakers to present views and exchange insights on the role of culture and intercultural dialogue in mediation and conflict prevention and resolution.

16-19
FEBRUARY
2021

WRITTEN REPORTING, PUBLIC SPEAKING, AND SPEECHWRITING

This course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions. The participants will learn from experts who will cover essential principles of written reporting, speechwriting, as well as public speaking. We will also focus on practical exercises using the audio and video medium.



**2-5
MARCH
2021**

MEDIATION VIRTUAL COURSE

The aim of the course is to enhance specific knowledge in conflict analysis, mediation strategy and process design, as well as mediation skills of the participants which can be successfully applied in emerging and ongoing crisis situations. The training consists of contributions by senior experts and practitioners in this field, facilitated discussions, case studies, simulation and role-play exercises. The program is designed for senior and mid-level civilian, military and police staff of international organizations (UN, EU, OSCE, AU etc.), governments, non-governmental organizations and academic institutions.

**10-11
MARCH
2021**

GENDER MAINSTREAMING IN MEDIATION

The objective of the course is to train civilian, military and police officers serving in peace operations, expand their specific knowledge on gender issues with the view to applying gender perspective in mediation processes, to deepen their understanding of the role women could play in conflict prevention and conflict resolution, and enhance specific skills in gender-sensitive conflict analysis and mediation process design. The course program is designed for mid and senior level civil affairs, political affairs and other civilian, military and police officers working in field and peacekeeping operations, as well as those working in public sector, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The program is balanced between the operational and tactical level.

**10-14
MAY
2021**

VIRTUAL COURSE FOR POLITICAL ADVISERS

The overall objective of the course is to train political advisers and political affairs officers serving in peacekeeping operations, political and peacebuilding missions by enhancing their specific knowledge and skills, and enabling them to develop a deeper understanding of ways to manage the political dimension in a conflict or post-conflict environment. The course program is designed for mid and senior level political advisors and political affairs officers working in international organizations headquarters and field operations, and those working in governments, non-governmental organizations, academic institutions, or preparing to serve in peace operations and in diplomatic service.

**6-9
JULY
2021**

MEDIATION OF LOCAL AND INTERCOMMUNAL CONFLICTS

The aim of the course is to train civil affairs, political affairs and other officers serving in peacekeeping operations, political and peacebuilding missions by enhancing their specific knowledge and skills, and enabling them to develop a deeper understanding of ways to prevent, mitigate and resolve local conflicts. The course program is designed for mid and senior level civil affairs, political affairs and other officers serving in various units and offices, within field and peacekeeping operations, as well as those working in governments, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The course is balanced between the operational and tactical level, and most of the conflict management tools are catered to the tactical level field work.



14-16
JULY
2021

GENDER MAINSTREAMING IN MEDIATION

The objective of the course is to train civilian, military and police officers serving in peace operations, expand their specific knowledge on gender issues with the view to applying gender perspective in mediation processes, to deepen their understanding of the role women could play in conflict prevention and conflict resolution, and enhance specific skills in gender-sensitive conflict analysis and mediation process design. The course program is designed for mid and senior level civil affairs, political affairs and other civilian, military and police officers working in field and peacekeeping operations, as well as those working in public sector, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The program is balanced between the operational and tactical level.

7-10
SEPTEMBER
2021

NEGOTIATIONS VIRTUAL COURSE

This course will cover negotiation theories and practices in addressing conflicts, with a special focus on new trends and actors in international affairs. Both interest-based and value-based conflicts will be addressed through the lens of cross-culture negotiations and identity issues. Developing negotiation skills will be our primary goal, hence simulation and roleplay exercises based on real case scenarios will comprise more than fifty percent of the content. The course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions.

11-15
OCTOBER
2021

VIRTUAL COURSE FOR POLITICAL ADVISERS

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2-5
NOVEMBER
2021

MEDIATION OF LOCAL AND INTERCOMMUNAL CONFLICTS

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10-12
NOVEMBER
2021

GENDER MAINSTREAMING IN MEDIATION

The objective of the course is to train civilian, military and police officers serving in peace operations, expand their specific knowledge on gender issues with the view to applying gender perspective in mediation processes, to deepen their understanding of the role women could play in conflict prevention and conflict resolution, and enhance specific skills in gender-sensitive conflict analysis and mediation process design. The course program is designed for mid and senior level civil affairs, political affairs and other civilian, military and police officers working in field and peacekeeping operations, as well as those working in public sector, non-governmental organizations, academic institutions, or preparing to serve in peace operations. The program is balanced between the operational and tactical level.

7-10
DECEMBER
2021

WRITTEN REPORTING, PUBLIC SPEAKING, AND SPEECHWRITING

This course is designed for mid to senior level staff in peacekeeping and political missions of the UN and regional organizations (AU, OSCE, EU, etc.), diplomats, those working in governments and non-governmental organizations and academic institutions. The participants will learn from experts who will cover essential principles of written reporting, speechwriting, as well as public speaking. We will also focus on practical exercises using the audio and video medium.

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