



Virtual Training Course
"MEDIATION OF LOCAL CONFLICTS"
15 to 18 Sep 2020



#	Time/Date	10:00-10:30	10:30-11:30	11:45 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 15:30	15:30 - 16:00	16:00	
1.	15 Sep	Course and Zoom platform introduction	Session 1: Defining and understanding local conflict	Session 2: Essence of mediation Role of the mediator	Lunch break	Session 3: Local conflict analysis - tools and skills	Session 4: Digital technologies for local conflict analysis	Session 5: Local conflict analysis (a case study)	Wrap-up and distributing an assignment for the following day - Applying local conflict analysis tools and skills in the mediation context	
Time		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 16:00		16:00	
2.	16 Sep	Reflections on the previous day	Session 6: Applying local conflict analysis tools and skills in the mediation context (exercise using a real case scenario)	Session 7: "Restoring trust in Elections: the digital dimension can also be appealing" Guest speaker: Renata Avila	Lunch break	Session 8: How to determine when a local conflict is ripe for mediation?	Session 9: Developing a mediation strategy and process design		Wrap-up and distributing an assignment for the following day - Developing a mediation process design	
Time		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:30	14:45 - 16:00		16:00	
3.	17 Sep	Reflections on the previous day	Session 10: Developing a mediation process design (problem solving exercise)	Session 11: Influence of information and digital technologies on contemporary local conflict and mediation Guest speaker: Vladimir Radunovic	Lunch break	Session 12: Digital technologies and mediation in local conflict	Session 13: Mediation skills		Wrap-up and distributing an assignment for the following day - Applying mediation skills	
Time		10:00-10:15	10:15 - 11:45	12:00 - 13:00	13:00 - 14:00	14:00 - 14:45	15:00 - 15:45	16:00 - 16:45	16:45 - 17:00	
4.	18 Sep	Reflections on the previous day	Session 14: Applying mediation skills (role play using a real case scenario)	Session 15: "Intercultural dialogue in conflict management and resolution", Guest speaker: Professor Milena Dragičević Šešić, PhD	Lunch break	Session 16: Talking to non-state armed actors	Session 17: A case study ISIL/Daesh	Session 18: Public communications and community outreach in the mediation context	Session 19: Case studies and problem solving exercise	Course evaluation and closing

Course director: Mr. Goran Topalovic, Conflux center

Senior Mentor: Mr. Milos Strugar, UN Senior Mediation Adviser

Guest speakers: Professor Milena Dragičević Šešić, PhD, former Rector of the University of Arts, Belgrade
Ms. Renata Avila, International HR lawyer and digital rights advocate
Mr. Vladimir Radunovic, Director Cybersecurity and E-diplomacy Programmes, DiploFoundation

Project officers: Ms. Visnja Jovancevic, Conflux center
Ms. Emilija Maric, Conflux center

Notes:

- * Conflux Center reserves the right to modify the course program and dates at any time
- ** Group exercise work will take place on the Zoom platform at any time the group may choose between 16:00 and 18:00

	Admin
	Lecture
	Scenario based exercise, role play and case study
	Guest speaker

*** The course timing is in accordance to current CEST (Central European Summer Time). CEST is one of the well-known names of UTC+2 time zone which is 2h. ahead of UTC (Coordinated Universal Time). The time offset from UTC can be written as +02:00.