

| CENTER FOR INTERCULTURAL<br>DIALOGUE AND MEDIATION<br>CONFLUX |   |                                | MEDIATION COURSE 2020<br>Belgrade, Hotel M<br>1st – 6th March**   |   |   | CENTER FOR INTERCULTURAL<br>DIALOGUE AND MEDIATION<br>CONFLUX   |   |   |  |  |
|---|---|--------------------------------|---|---|---|---|---|---|--|--|
| N o   | Time/Date   |                                | 09:00 - 09:30   | 09:30 - 11:00   | 11:30 - 13:00   | Lunch   | 14:00 - 15:00   | 15:00 - 15:30   | 15:30 - 17:30  | 19:00 - 21:30                                    |
| 1.  | Sun<br>1 Mar  |                                | Opening session   | Session 1:<br>Mediation   | Session 2:<br>Mediator  | 13:00-14:00   | Session 3:<br>Conflict analysis for mediation design and process                                    | Session 4:<br>Conflict analysis tools and skills (a case study)   | Session 5:<br>Applying conflict analysis tools and skills in the mediation context (simulation exercise)                   | Official dinner                                  |
|   | Time  | 09:00-09:15                    | 09:15 - 10:15   | 10:15 - 11:30   |   | 12:00 - 13:00   | Lunch   | 14:00 - 14:45   | 14:45 - 17:30  | 17:30 -  |
| 2.  | Mon<br>2 Mar  | Reflection on the previous day | Session 6:<br>How to determine when a conflict is ripe for mediation?   | Session 7:<br>How to determine when a conflict is ripe for mediation? (simulation exercise) |   | Session 8:<br>Developing a mediation strategy and process design  | 13:00 - 14:00   | Session 9:<br>Mediation process   | Session 10:<br>Developing a mediation process (problem solving simulation exercise)  | Spare time                                       |
|   | Time  | 09:00-09:15                    | 09:15 - 10:15   | 09:30 - 13:00*  |   | 11:30 - 13:00   | Lunch   | 14:00 - 15:30*  | 15:30 - 16:30  | 16:30 - 17:30                                    |
| 3.  | Tue<br>3 Mar  |                                | Seminar***<br>"Peacekeeping in Francophone Space for the 21st Century"<br>Co-organized by Conflux Center and the Embassy of Egypt |   |   | 13:00 - 14:00   | Session 11:<br>Bringing the aspect of culture and inter-cultural dialogue into mainstream mediation |   | Session 12:<br>Bringing the aspect of culture and inter-cultural dialogue into mainstream mediation (simulation exercise)* | Session 13:<br>Talking to non-state armed actors |
|   | Time  | 09:00-09:15                    | 09:15 - 10:15   | 10:15 - 11:00   | 11:30 - 13:00   |   | Lunch   | 14:00 - 19:00   |  |  |
| 4.  | Wed<br>4 Mar  | Reflection on the previous day | Session 14:<br>Gender and Inclusive Mediation Strategies (case studies)   | Session 15:<br>Essence of negotiation and case studies                                      | Session 16:<br>Negotiation (scenario based role-play)   |   | 13:00 - 14:00   | Belgrade sightseeing tour   |  |  |
|   | Time  | 09:00-09:15                    | 09:15 - 10:30   |   | 10:30 - 13:00*  |   | Lunch   | 14:00 - 15:30   | 16:00 - 17:30  | 18:30 -  |
|   | Thu<br>5 Mar  | Reflection on the previous day | Session 17:<br>Mediation skills   |   | Session 18:<br>Applying mediation skills (role play using fictious case/scenario)   |   | 13:00 - 14:00   | Session 19:<br>Influence of information and digital technologies on contemporary conflict and mediation | Session 20:<br>Digital mediation toolkit- opportunities and risks (cyber diplomacy, social media, cyber security...)       | Fireside chat followed by cocktails              |
|   | Time  | 09:00-09:15                    | 09:15 - 10:30   |   | 11:00 - 12:30   | 12:30 - 13:00   | Lunch   | 14:00 -   |  |  |
| 6.  | Fri<br>6 Mar  | Reflection on the previous day | Session 21:<br>Public communication in the mediation context  |   | Session 22:<br>Communications with the media, information and reputation management, community outreach in the mediation context (scenario based role play) | Closing session   | 13:00 - 14:00   | Departure   |  |  |
| Course Director:  | Goran Topalovic, Conflux center   |                                |   | Admin   |   | Notes:  |   |   |  |  |
| Senior Mentors:   | Ambassador Milos Strugar, UN Senior Mediation Advisor<br>Mr. Julian Harston, UN Assistant Secretary-General (Ret.)  |                                |   | Lectures  |   | * Coffe break Included  |   |   |  |  |
|   | Ambassador Svein Sevje (Ret.)   |                                |   | Simulation and Role Play Exercises  |   | **Conflux Center reserves the right to modify the course dates and location at any time   |   |   |  |  |
|   | Mr. Emmanuel Habuka Bombande, UN Senior Mediation Adviser   |                                |   | Extracurricular activities  |   | *** Conflux Center and the Embassy of Egypt in Belgrade, President of the Group of the Francophone Ambassadors in Belgrade, will co-organize the seminar to mark the 75th anniversary of the UN and the 50th anniversary of the Organisation Internationale de la Francophonie (OIF) with a variety of speakers, renowned experts in this field, from a number of francophone countries. The seminar will take place in conjunction with the mediation course and will be open to the participants of the course. |   |   |  |  |
| Facilitators:   | Ambassador Amr Aljowaily<br>Ambassador Bojan Bugaric, Executive Director of the Serbian Academy of Sciences and Arts<br>Ms Natasa Perucica, DiploFoundation<br>Ms Katarina Andjelkovic, DiploFoundation |                                |   | Case studies  |   |   |   |   |  |  |
| Course staff:   | Mr. Kosta Isailovic, Conflux center<br>Ms. Emilija Maric, Conflux center  |                                |   |   |   |   |   |   |  |  |